

SeaPort Airlines
Juneau, AK
July 17, 2015
ANC15FA049

**NATIONAL TRANSPORTATION SAFETY BOARD
WASHINGTON, D.C.**

ATTACHMENT 24

Letter of Intent Response

3 Pages

Williams Shaun

From: Peter Baker [REDACTED]
Sent: Tuesday, April 05, 2016 12:57 PM
To: Williams Shaun
Subject: Fwd: Request regarding Wings of Alaska Shield

----- Forwarded message -----

From: Deb Walker [REDACTED]
Date: Fri, May 15, 2015 at 6:47 PM
Subject: Re: Request regarding Wings of Alaska Shield
To: Rob McKinney [REDACTED] >
Cc: Peter Baker [REDACTED] >, Jerry Rock [REDACTED] >

Thanks Rob. I look forward to seeing this all come together for SeaPort' SE Alaska operations.

Deb

On May 15, 2015, at 17:42, Rob McKinney [REDACTED] > wrote:

Deb,

Wings agrees to your terms and seeks voluntary suspension until the fall where we will be ready for the full audit.

Rob

Sent from my iPhone

On May 8, 2015, at 3:22 PM, Deb Walker [REDACTED] > wrote:

Rob –

After receiving the well thought out and organized letter from Peter dated May 5th, indicating SeaPort Airlines intent regarding the Shield Program, Jerry and I discussed the options available to both SeaPort and Medallion. We fully understand when a company such as yours is faced with the departure and replacement of critical employees and being able to maintain established standards, such as Medallion's.

At this point in time, you can provide us with a formal indication that you are willing to voluntarily suspend the Shield status of Wings of Alaska. By voluntarily suspending the Shield, you will have the grace period to implement the plan put forward in Peter's letter. We will remove Wings of Alaska from the list of Shield Carriers on the Medallion website, but not the status of the five Stars.

We would expect to be able to revisit Wings of Alaska during my fall Southeast trip to evaluate the status of all the Stars and gain a cursory understanding of where the Wings of Alaska, soon to be SeaPort, culture is in Juneau. If all goes according to plan, I would expect to be able to make a positive recommendation to audit all the programs. This would then result in the Medallion auditors following up with a complete audit and full set of interviews with staff to be able to move forward to remove the Shield from suspension.

If you do not believe the Wings of Alaska will successfully pass the interview process, we will leave the Stars in a recurrent audit state until such a time as the company is ready for a Shield audit.

With this process of voluntarily suspension, there will be no official communication to the FAA, nor will we retain any records within the Medallion files kept on the participating members.

If, on the other hand, you chose to have Medallion suspend the Shield, we then have to go through a paperwork trail, including official notation made into Medallion files.

Please feel free to contact me or Jerry if you have any questions about this. I look forward to hearing from you soon about how you wish to proceed.

Regards,

Deb Walker

Deputy Director

Medallion Foundation

Changing the culture of aviation safety

1520 Post Road

Anchorage, AK 99501

[REDACTED] Direct

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Peter Baker, Director of Safety & Security

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